



SASAN ANDRE RAOUFI
FOUNDER / MANAGING PARTNER

WWW.STRIKEFORCE.AGENCY

Refund Policy

Strike Force Agency LLC values transparency, accountability, and compliance. Our refund policy is designed to be fair to both our clients and our operations while adhering strictly to federal and state consumer protection laws, including the Credit Repair Organizations Act (CROA).

1. Refund Eligibility

Clients may be eligible for a refund under the following circumstances:

- If a written cancellation request is submitted within the 3-day CROA-mandated rescission period.
- If services paid for were not delivered as outlined in the signed client agreement.
- If Strike Force Agency LLC terminates services without cause.

2. Non-Refundable Fees

The following fees are **non-refundable**:

- Client onboarding/setup fees (as they cover administrative, research, and onboarding costs).
- Any monthly fees already billed for services rendered during that billing cycle.

3. Refund Request Process

- All requests must be submitted in writing to **support@strikeforce.agency**.
- Requests must include the client name, date of signup, reason for refund, and supporting documentation if applicable.
- We will respond to all refund inquiries within **5 business days**.
- Approved refunds will be processed back to the original payment method within **7–10 business days**.

 **1(916) 678-1829 OFFICE / 1(279) 386-9029 CELL**
 **CREDITRESOLUTION@STRIKEFORCE.AGENCY**
 **WWW.STRIKEFORCE.AGENCY**
 **3211 CHENU AVE, SACRAMENTO, CA 95821**



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4. Chargebacks Initiating a chargeback without first attempting to resolve the issue directly with us will be considered a breach of contract. We reserve the right to dispute any chargebacks with documentation, including your signed agreement, communications, and service logs.

5. Client Satisfaction Guarantee While we do not guarantee specific outcomes, we are committed to delivering high-quality service. If you have concerns about the performance or results of your program, please contact us immediately to discuss alternative options or account credits.



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